



Lancaster Cleft Palate Clinic

SPRING NEWSLETTER 2021



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- Capital Campaign Announcement
- Renovation Updates
- Audiology Expansion

# LOMBARDO COUPLE PLEDGES A FURTHER \$500,000 AS MATCHING GRANT IN SUPPORT OF CLINIC

What would you give to support a cause you were passionate about – a cause that not only serves others, but offers them hope in the form of life-changing opportunities?

Sam and Dena Lombardo are passionate, long-time friends of the clinic. Not only have they donated thousands of dollars over the years to support the mission of LCPC, but over the last many months they have committed \$750,000 to the clinic’s Faces of Change capital campaign: the largest single contribution in the clinic’s 83-year history! In appreciation of this major gift, the LCPC Board of Directors has unanimously moved to rename our completely renovated facility “The Lancaster Cleft Palate Clinic at the Sam and Dena Lombardo Health Pavilion.” In addition, LCPC has also honored the Lombardos by designating a new “Lombardo Family Endowment” in the amount of \$500,000, proceeds from which will directly benefit patient treatment in perpetuity—assuring a further long-term acknowledgement of Sam and Dena’s philanthropic leadership.

The Lombardos have structured a part of their overall campaign gift as a \$500,000 matching grant, which they hope will encourage the greater community over the next few months to match their gift with an additional \$500,000. “We thought, ‘Let’s give money because we want people to match it,’” Sam says. “We hope that \$500,000 will become \$1 million for the clinic and their purposes.” Their appeal makes it possible for everyone in the community to consider joining in this important initiative and helping achieve the match. Generous donors are crucial for LCPC to continue to complete this project, which is increasing its capacity to provide specialized services to even more patients. (Please see the accompanying campaign kick-off article to learn how you, too, can get on board).

Over the decades, committed LCPC volunteers have buoyed the clinic’s world-renowned successes. In addition to his current role as co-chair of the clinic’s Faces of Change capital campaign, Sam previously served as chairman of the LCPC board at Dr. Rusty Long’s request. One of the chief goals of the board was fundraising, so from the beginning, he was knowledgeable and passionate about the work LCPC accomplishes. That is why, to this day, Sam still gives to the clinic. “What drew me to the clinic was that they were working on a shoe string, but the staff was also committed to the process,” he believes. “It’s more than just punching into the clock every morning. The staff is sold on the mission of the clinic.”



# RENOVATE STATE-OF-THE-ART CLINIC BUILDING HONORS KEY DONOR



Mural in new KidZone waiting area features original clinic home on N. Duke St. (Courtesy of Lancaster Rotary Club and Two Dudes Painting)



Because of his love for Lancaster, this native son has been pursuing opportunities to invest in the community for many years. One of his recent investments was his purchase of his family’s restaurant in 2018. Lombardo’s Restaurant is a two-generation establishment opened by Sam’s uncle in 1946. Sam and Dena’s commitment to elevating the ambience and instilling it with new life has been a labor of love to customers, community, and to Sam’s own family history. In fact the restaurant, still located on Harrisburg Avenue, just opened for business after a major, months-long complete renovation.

Sam’s involvement in the community doesn’t stop there. In 1977, he founded the S.N. Lombardo Insurance Agency in Lancaster, which expanded in 1991 when he formed the first health insurance purchasing cooperative for Pennsylvania municipalities. A year later, Inter-Municipal Insurance Services (IMIS) was launched. A merger of S.N. Lombardo Insurance Brokers and IMIS in 1997 resulted in The Benecon Group, which is now headquartered in Lititz and has outposts in Georgia, Florida, and Pittsburgh.

The Benecon Group has been able to flourish because of Sam’s initial investment in creating his insurance agency in Lancaster. Likewise, his hope is that the clinic will continue to flourish. “My future vision for the clinic is that funding is always there for the Clinic, and that all the children and families who need these quality services be cared for here.” he says.

The Sam and Dena Lombardo Health Pavilion will be a beacon of that life-changing hope for children and families for generations to come, as LCPC continues to fulfill its mission in Lancaster and the surrounding region. Our renovations serve not only to make the clinic more attractive and comfortable, but more importantly, to ensure that LCPC stays on mission providing the best possible state-of-the-art care for our thousands of patients and their families.

# THE FACES OF CHANGE

## PARTNER WITH US TO CREATE A BRIGHTER FUTURE FOR OUR PATIENTS



One of four new orthodontic operatories



New welcome center

Everyone at the Clinic is pleased to share some major news that's been quietly brewing for a long time – we're thrilled to announce our \$4 million Faces of Change capital campaign. Several years ago, clinic leadership, including the board of directors, decided it was time to address our current careworn facility that's been a dental home to our thousands of patients annually since relocating there in 1985. Rather than build or move to a new facility outside of Lancaster city, our home from the start—a more costly venture, and without the ample parking already available behind 223 North Lime—plans gelled for a major renovation, including fresh new treatment spaces and other amenities to match the exceptional quality of care we've provided since our founding in 1938. The cost was estimated at \$3.2 million, with an additional \$800,000 to bolster the Clinic's permanent endowment.

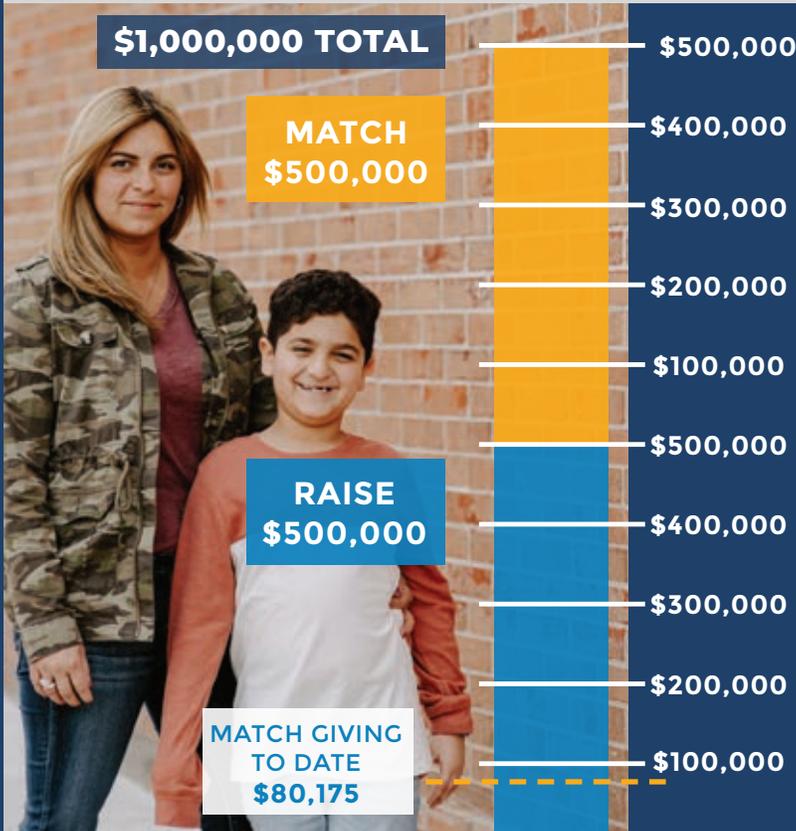
### Drum roll, please.

As of today, thanks to some extraordinary leadership and a talented team of campaign volunteers (see opposite), we are nearing the 90% mark of our total \$4 million goal! This is a truly remarkable feat given the many serious challenges we've faced along the way—a major flood just as renovations were about to get underway, and the COVID-19 pandemic, which forced us to shutter for nearly three months early on for safety, before being permitted to re-open with special (and costly) safeguards in place for the health of those who enter our doors. Patience is a virtue. Thanks to our talented and caring staff for seeing to each and all patient needs in the midst of staged phases of ripping, tearing, excavating and jack-hammering.

Interior renovations are nearly complete, including the introduction of four new pediatric operatories to allow for increased service, and have been operational now for several months for our patients and their families. Exterior work will commence in early spring and include a fresh, crisp look, a new main entrance with easy access from our parking area, and an adjoining environmentally friendly rain garden. And we finally have an elevator for ease of access for those on wheels. Through it all, the financial and moral support from so many dedicated donors has carried us to this exciting point.

## LOMBARDO VICTORY MATCH

Every Gift Matched through December 31, 2021



Sam and Dena's \$500,000 gift match (see accompanying article) has brought us so close to finishing this major initiative. But we still need support to help us meet this special match: we have just \$419,825 yet to go! You can help propel us to victory and a vibrant future.

Financial support is welcome, and new gifts and pledges (which may be extended over a five-year period) to the campaign count toward the match, as well as any increased gifts or pledges from those already invested in our success. Those contributing at the \$1,000 level and above are eligible for listing on our soon-to-be-installed donor wall inside our new main entrance atrium. Several naming opportunities remain throughout the building and are available for donors starting at the \$25,000 level and above. For details on major gifts, please contact Dave Foulk, Development Director, at [dfoulk@cleftclinic.org](mailto:dfoulk@cleftclinic.org).

If you wish to contribute to this important, one-time project, simply complete and return the reply envelope enclosed with this newsletter. Gifts and pledges also may be made online at [www.cleftclinic.org](http://www.cleftclinic.org) by accessing the CAPITAL CAMPAIGN tab at the top menu.

Watch for further community-wide news as we march toward VICTORY...and find us online at [www.cleftclinic.org](http://www.cleftclinic.org) for periodic updates.



## FACES OF CHANGE CAMPAIGN VOLUNTEERS

### HONORARY COMMITTEE

Gib and Marty Armstrong  
Ann B. Barshinger  
Philip and Patricia Frey  
Bill and Kitt Gamber

### STEERING COMMITTEE

Bunnie Buckwalter, *Co-Chair*  
Sam Lombardo, *Co-Chair*  
Ed Carr  
John Cooper  
Scott Fiore  
Dave Hanson  
Ross Kramer  
Rusty Long  
Amanda Owens  
Dennis Owens  
Mark Richards

### COMMUNICATIONS COMMITTEE

Amanda Owens, *Co-Chair*  
Dennis Owens, *Co-Chair*  
Maureen Rostolsky, *Co-Chair*  
Rebecca Bissonnette  
Beth Bostwick  
Teddie Chairsell  
Lisa Freeman  
Kae Wagner  
Suzanne Woodard

### STAFF AND FUNDRAISING TEAM

Liz Prada, *Executive Director*  
Sue Scott, *Operations Director (Retired)*  
Dave Foulk, *Development Director*  
Todd Lindsley, *Lindsley Development Consulting*  
Jamie Alton, *Lindsley Development Consulting*

# A SEASON OF REBIRTH AND RENEWAL



I cannot help but feel a sense of renewal and rejuvenation in the shadow of what has been an immensely challenging year for everyone. Our community has experienced unspeakable grief and loss, but we are entering a period of rebirth.

One year ago, we had no idea of what was ahead of us. Since then, we put our heads down and worked harder than we ever have before to continue our mission of improving lives and caring for our patients and families at the clinic. We created a safer facility, retrained our staff, engaged in community outreach as part of Recovery Lancaster, and continued to provide services better than ever. We also took steps to keep ourselves healthy in order to keep our patients healthy.

To date, 85% of our staff and affiliated providers have received a COVID vaccine with a goal of 100%. That makes all of us safer, and it gets us one step closer to a better future. We have celebrated the addition of new members to our team, including an immensely talented speech and language pathologist, brilliant administrative leaders, and compassionate dentists and assistants. We also said our goodbyes to several individuals who gave years of service and devotion to the clinic.

Perhaps the most exciting part of the past year was the rebirth of our facility. The idea of re-envisioning our space and engaging with our patients in a large renovation dates back to 2016 when our board of directors identified facility improvements as a significant need as part of its strategic planning. From there, we decided to launch our “Faces of Change Capital Campaign” in order to fund that vision. While no one anticipated a pandemic to throw a wrench into our plans, we re-grouped and pivoted.

Our community stepped up to the plate, and the generosity was simply humbling. In this edition of our newsletter, we are thrilled to highlight the generosity of several families, including Sam and Dena Lombardo who have given us the largest gift in the history of LCPC, and the Guthridge/Hollinger Family who have been incredible supporters AND recipients of our services. With the support of our generous donors, we look forward to continuing our life-changing care for the next generation of patients who will join our growing family. We extend a heartfelt thank-you to all!

Sincerely,

Elizabeth Prada, DMD, MPH  
Executive Director

With the support of our generous donors, we look forward to continuing our life-changing care for the next generation of patients who will join our growing family.

# The Impact of Our Work

## PREVIOUS PATIENT PURSUES DREAM OF WORKING IN MEDICAL FIELD

Some of Sophie Guthridge's earliest memories are of the clinic. After all, she's been visiting us since she was three days old. Now at 20, Sophie reflects on her time as a patient, saying, "I always looked forward to going. I love and admire my surgeon, Dr. Mackay. He's always been so gracious and kind."

"Dr. Mackay was excellent at what he did and was very warm," agrees Jolienne Guthridge, Sophie's mother. "Sophie had a unilateral cleft and we didn't know it until she was born. So we came to the clinic three days after her birth because we needed help."

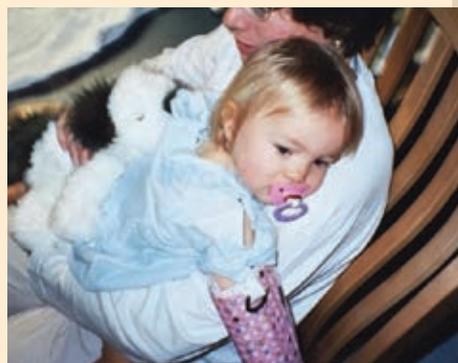
Sophie has gotten to experience first-hand our wholistic care for patients, and from her experiences with LCPC, she has developed an interest in pursuing the medical field for herself. "I had a bone graft surgery when I was five," she relates. "I remember waking up from the surgery thinking, 'I want to do this for kids.'"

As she grew older, Sophie explored other options for a career path, but plastic surgery has remained her passion. "I want to do what Dr. Mackay did for me," she says.

Sophie is aware that her experience with her unilateral cleft was an experience that not many people share. "I had access to people who are doing some of the things I want to do in the long run," she says. "It's a special place." Jolienne always tried to make that part of her daughter's life exciting and fun. "I wanted her to have a sense of, 'Look what I get to do. Look what I get to learn!'" Jolienne adds.

Sophie is currently a sophomore at Liberty University (online because of COVID). Her plans include to finish her bachelor's degree abroad, and then it's off to med school. Over the past four years, she's had the opportunity to volunteer or work at the clinic often, sometimes every other week. She's shadowed our surgeons, worked with LCPC social worker Suzanne Woodard, and answered patients' questions about the process. Most recently, she has helped with COVID screenings, front desk work, and wherever else she's needed.

"My hope for her is that she will be able to give back what she's been given," says Jolienne. "She has a natural inclination to give, and when someone has received, the best thing they can do is give back."



# OUR STAFF UPDATES

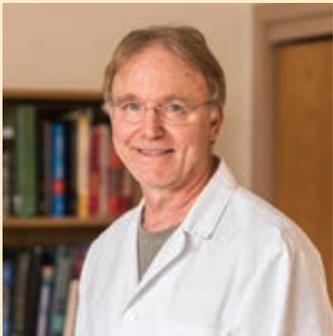
## FAREWELLS & RETIREMENTS



**Sue Scott** recently welcomed her fourth grandchild into the world, Isak Bjorn. Isak joins his older siblings Erik and Ruthie and cousin Ella in their beautiful, growing family. We are thankful that Sue began her career with LCPC decades ago, and while having moved on to other practices, remained on the LCPC board of directors for a number of years. After having returned as Director of Operations six years ago, she now ends her long and varied career with us, coming full circle. Sue has played a tremendous role in transforming our clinic. She looks forward to spending more time with her family locally and in Minnesota.



While our time with **Dr. Ralph Manna** has been brief, we enjoyed his friendly, outgoing personality and zest for life. Dr. Manna began his dental career while serving in the military, followed by a successful time in private practice. He chose to spend his final years practicing with us, bringing a wealth of experience. Dr. Manna is looking forward to an active retirement and traveling the world with his family in the near future. We are honored by the service he provided to our country and our community.



**Dr. Keith Stewart** provided general dental care at LCPC for several years after running a successful private practice for decades. He was a master clinician, and his dental work was nothing short of perfection. His gentle demeanor and attention to detail will be missed tremendously by our team. He will also be missed by his former students who received advanced dental training from him as part of the General Practice Residency program at Lancaster General Hospital.

## ACCOMPLISHMENTS

**Dr. David Lawrence** has been accepted to a pediatric dental residency at Case Western Reserve University in Cleveland. Once he completes his residency, he looks forward to returning to his family roots in Utah and beginning a successful career in pediatric dentistry there. We know that he will be a success with his experience now in craniofacial care at LCPC and with the tremendous mentorship provided by the Bresler family (of four pediatric dentists!) at “Doc Bresler’s Cavity Busters.”





## INCREDIBLE INTERNS

A big thank-you goes out to our interns, including Sophie Guthridge (mentioned earlier) and Billal Gomaa.

Through the college prep program ATTOLLO, we connected with **Billal Gomaa**, a Manheim Township High School senior and participant in A-Med. Billal shadowed surgeons and audited staff meetings. “It gave me good insight as to how a clinic works as a whole and also showed me truly how important teamwork is in a medical setting. I think I was able to learn how to better work in a medical dynamic and was inspired to pursue a path in the medical field in the future,” he says. He is interested in a career in pediatric oncology and is leaning towards attending the Schreyer’s Honors College at Penn State to study biochemistry.



**Sophie Guthridge** graduated from Veritas Academy in 2018 and is studying neuropsychology with a pre-med route. Due to COVID-19, plans to complete her undergrad at the University of St. Andrews were derailed. She will complete her studies in the UK or at Pepperdine University in Malibu, CA. At LCPC, she shadowed her own surgeon and others on team days and answered patient questions about the cleft process. “The clinic opened many doors of experience for me, both as a patient and an intern,” she says. “I have been fortunate to have incredible doctors who lead well and set an example for patient care... I am grateful to LCPC and all they have done for me since I was an infant. The clinic aims for holistic care for their patients which is evident in the relationships formed between individuals and doctors.”

We are grateful for Sophie’s and Billal’s hard work and dedication to keeping LCPC safe. We wish them well as they move into their future careers.

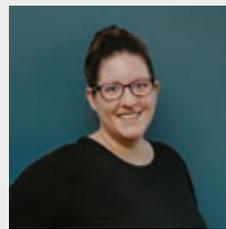
## WELCOME NEW TEAM MEMBERS



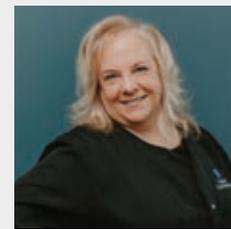
**Vanessa Alvarado**  
Dental Assistant



**Kristy Beckman**  
Director of Finance



**Lindsay Case**  
Patient Coordinator



**Vickie Coniglio**  
Patient Coordinator



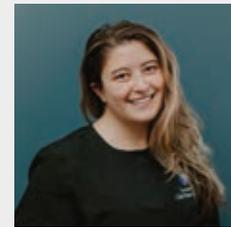
**Christine Anastasia**  
Dental Assistant/  
Patient Coordinator



**Lisa Schneider**  
Director of  
Operations



**Sophie Guthridge**  
Patient Screener/  
Patient Coordinator



**Victoria Chastain**  
Pediatric, General Dentistry  
& Orthodontics Technician

**Jo Rose-Sobieski**, Dental Hygienist



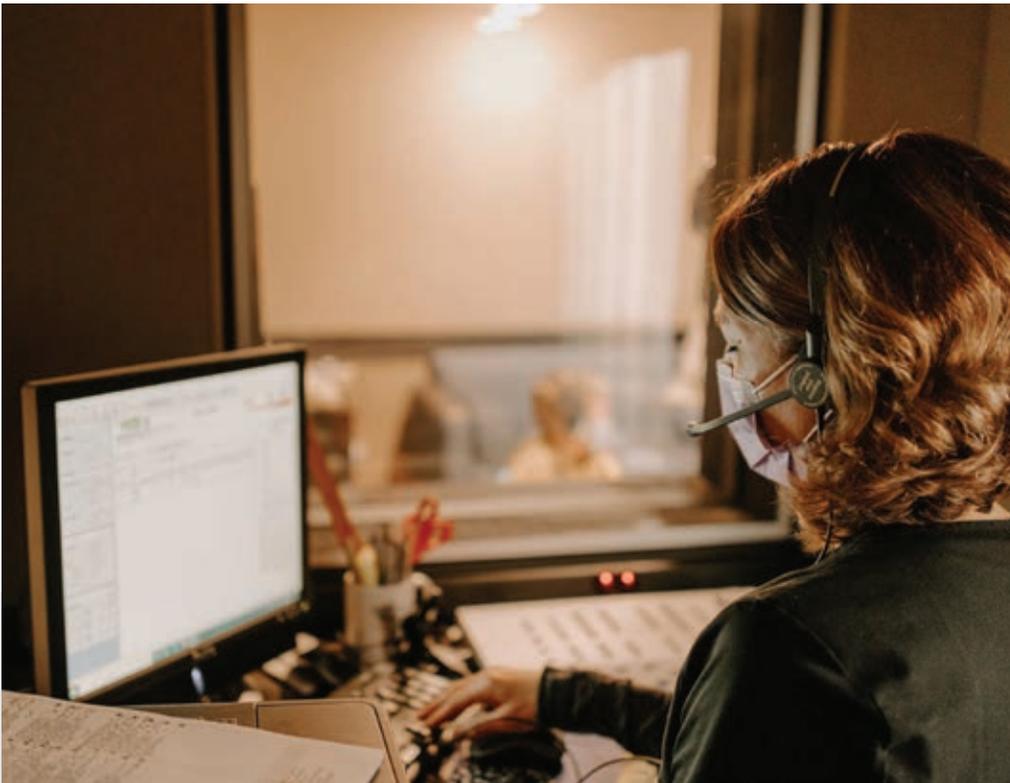
**FRESH. COMFORTABLE. SPACIOUS. CLEAN. MODERN.**

## **Audiology Department Enhanced with Improvements to Process and Comfort**

**S**taff at LCPC are already receiving compliments like these to describe the renovations and sleek new appearance of our renovated audiology suite. Of course, better service and patient care were some of the main motivators behind the renovations, but the added space has allowed patients and their families to feel more relaxed and comfortable.

Audiologist Rachel Sharnetzka relates how one of the biggest differences already has been the improvement of flow and efficiency for the hearing tests she conducts with patients. “Before renovations, some of the testing would be in a larger office and then patients would have to be taken to another room,” she recalls. “That transition, especially with kids who are active and busy, resulted in lost time. It’s so much more efficient to have all the testing in one space now!”

Another change for Rachel is that, in the past, she’d have to conduct hearing tests from a control room through a window. But now, thanks to the larger space, she’s able to sit right beside the patient to run the audiometer, which has been a technological improvement. “This is especially great for little kids, like ages 2 or 3,” she says. “They use a game to respond to the hearing test, so I can run it right there next to them one-on-one. That’s really huge.”



“Families always comment. It’s not confined or claustrophobic – it’s cleaner and more up-to-date and modern.”

Another important improvement—because all testing can now be conducted in one designated area—includes the elimination of outside noise from the lobby or waiting area, which greatly improves accuracy and overall patient care and treatment. She adds that one of the most important new amenities for families in the expanded space includes a comfortable sofa for parents and children. “That’s a nice perk,” Rachel relays. “Families always comment. It’s not confined or claustrophobic – it’s cleaner and more up-to-date and modern.”

All of these improvements came at a perfect time, as LCPC is experiencing a large influx of referrals from outside sources and several audiology clinics in the area that recently closed. LCPC has been conducting newborn hearing screening referrals, not only locally, but with families from Harrisburg, Carlisle, and Waynesboro, to name a few, and LCPC is also working with Children’s Hospital of Philadelphia (CHOP) to provide hearing aids for patients.

As our audiology department continues to expand in offering testing, pediatric hearing aid fittings, and Auditory Brainstem Response (ABR) follow-ups, it’s clear that the state-of-the-art renovations could not have come at a better time for the clinic!

Rachel Sharnetzka, Au.D. CCC-A stands in front of the new soundproof testing suite.

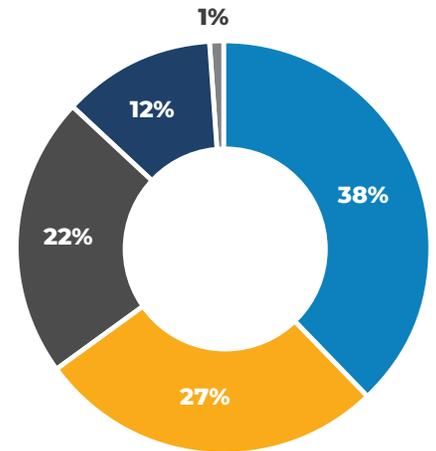


# 2020 FINANCIAL REVIEW

As the Clinic transitions its annual accounting from a calendar year to a fiscal year, we are pleased to provide the following update on our financial picture for 2020—a challenging and atypical year to be sure. In the early months of the COVID-19 pandemic, the clinic was mandated by the PA Department of Health—as were all dental service providers—to halt all but emergency services. This period lasted from early March through late May, nearly three months of interrupted patient treatment and the earned income lost from patient fees and insurances. Not that this income ever covers all clinic costs. And yet our policy since our founding in 1938 remains that no patient will go without our specialty care for lack of ability to pay. How do we maintain this?

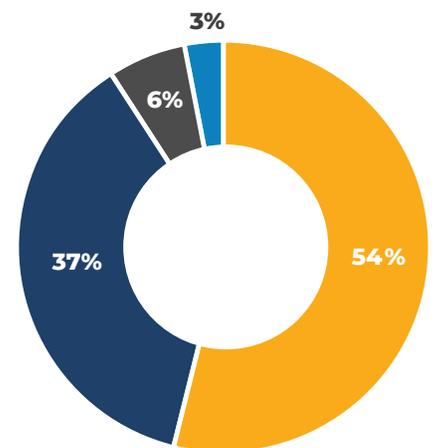


## INCOME



- Patient Insurance and Fees for Service, Including Medicaid
- Foundation Grants and Fundraising
- Federal and State Support
- Emergency Covid Relief
- Research Grants

## EXPENSES



- Patient Services
- Administrative
- Fundraising/Communications
- Building Maintenance/Utilities

**2,797** PATIENTS SEEN

**74**  
NEW  
PATIENTS

**10,641**  
PATIENT  
APPOINTMENTS

**Average Total Cost to Rehabilitate a Cleft Lip/Palate:**

**\$400,000**

*(over a typical 20-year treatment journey)*

# THANK YOU



**DAVE FOULK**  
Development  
Director

**W**hat you will find different in 2020 is the COVID Emergency Relief portion of our income pie chart. Thanks to several federal, state, and county emergency programs established to mitigate income loss for industries across the economy, the Clinic was able to backfill a portion of income lost through having to shutter for a time. These funds included two emergency grants from the Federal CARES Act as well as support from the county's Recovery Lancaster initiative. But we are still digging out.

We were also able to reduce expenses by enacting some drastic measures. For two months during the shutdown, the majority of our staff was furloughed, then on unemployment until we could reopen. And leadership took a large pay cut while we earned nearly no clinical income for those several months. Thankfully, most of our team has returned now.

Generous contributions from our faithful family of foundation, corporate, and especially individual donors, continue to buoy the clinic as we resolve this shortfall — and with the hopes we never have to face a reduction in services again since introducing new, state-of-the-art air purification systems throughout the facility. The health and safety of our patients and their families and our staff are paramount in our work.

If you wish to make a contribution to our annual campaign for ongoing operations, we are grateful. All donations directly cover services for thousands of patients. Simply mail your gift in the envelope enclosed with this newsletter, or contribute online at [www.cleftclinic.org](http://www.cleftclinic.org) by accessing the ANNUAL GIVING tab at the top menu. Your gift of any size literally changes lives. With questions or special requests, please contact me at [dfoulk@cleftclinic.org](mailto:dfoulk@cleftclinic.org).

**If you supported the Clinic in 2020, many thanks for your noble action in behalf of others in need. We will list all donors to the annual campaign in our annual report later this year.**



# VPI RESEARCH WILL IMPROVE QUALITY OF CARE FOR YEARS TO COME



LCPC has been on the leading edge of best treatment practices and research for decades and remains dedicated to moving the medical community forward nationally and internationally.



Dr. Rusty Long confers with Lexi Stauffer, who assists him with research projects.

Currently we are in the early stages of involvement with the VPI Outcomes Prediction Study (VPI-OPS). Velopharyngeal insufficiency (VPI) is a condition in which the structure of the palate doesn't allow it to entirely close against the back of the throat during speech. This affects up to 40% of children with cleft palate repair. VPI impairs communication by causing nasal air emission while talking, or nasally speech. Treatment for VPI includes surgery options. However,

it's unknown which surgery option is most beneficial. Many patients see sizable speech improvements following surgery, but not all—and as with many other surgeries, there are side effects, such as problems breathing while sleeping. Therefore, treatment is often customized based on severity, medical history, age, and other factors.

The goal of the study is to compare the efficacy of surgical procedures, determine risks, and establish which approach is the most effective. In the study, patients will be treated by providers they already know and will receive the same level of quality care. Researchers will observe the care and work with speech pathologists and surgeons to measure the results.

“This NIH-funded comparative outcomes study, in which we are one of the eleven participating centers throughout North America, represents a milestone in our efforts to ensure the quality of our treatments,” reports Ross E. Long, DMD, MS, PhD, and LCPC Director Emeritus and Head of Research. “There are multiple approaches to the speech problems caused by clefts, and this study will provide us with the evidence we need to make sure the surgical and speech treatments we choose are the ones with the best outcomes.”

# COVID VACCINE STRENGTHENS RELATIONSHIPS AND OFFERS HOPE FOR A RETURN TO NORMALCY

For many, but especially those in healthcare, the COVID-19 vaccine has been a promise of hope – a return to a semblance of normalcy and protection for our most vulnerable populations.

One of our referral partners, Lancaster Pediatrics, became an approved vaccination site for members of the 1A eligibility group. “We’ve had a long-standing relationship with LCPC,” says Lauren Kauffman, Director of Nursing at Lancaster Pediatrics. “They’ve treated many of our patients over the years. When we were approved to be providers of the vaccine, we started brainstorming about how to help healthcare providers who may not be in a hospital setting but are still at risk – especially working with the pediatric population. LCPC was at the top of that list.”

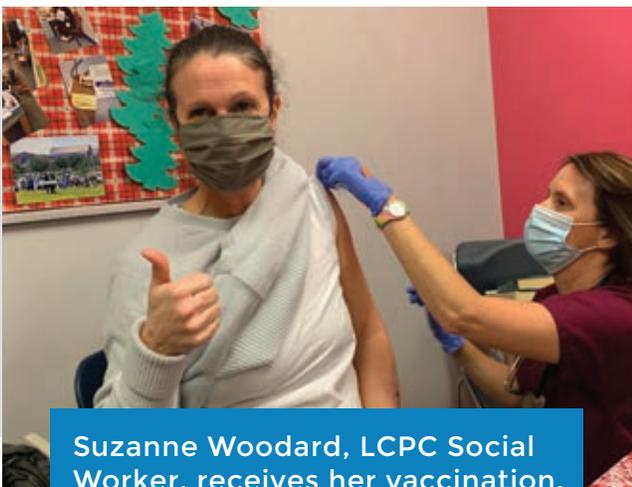
So Lancaster Pediatrics reached out to LCPC. “It was very generous of them to reach out to us so early in the vaccination process,” mentions Suzanne Woodard, LCPC social worker. LCPC staff visited the Lancaster Pediatrics offices, received their first dose and immunization card, then scheduled and later received their booster shot. “They were so sweet, and it was really fun for the staff,” Lauren shares. “They brought us these beautiful cupcakes as a thank you. And that brightens any day, if you hear there are cupcakes in the lunch room!”

Lancaster Pediatrics’ generosity and willingness to reach out to the clinic further demonstrates our long-standing relationship and mutual support. Currently, 85% of the staff at LCPC have been fully vaccinated and Suzanne indicates that we’re working to increase that number. “We think it’s important that everyone be vaccinated; that’s an important step towards returning to a sense of normalcy,” she believes. “It gives our staff protection and confidence, and we hope that’s translated to our patients, as we’re trying to keep ourselves healthy, we’re trying to keep our patients healthy and protected as well.”



**LANCASTER  
PEDIATRIC  
ASSOCIATES, LTD.**

*Celebrating 50 Years of  
Serving Lancaster's Children*



Suzanne Woodard, LCPC Social Worker, receives her vaccination.



LCPC staff celebrate receiving their vaccines.



Lancaster Cleft Palate Clinic

223 North Lime Street | Lancaster, PA 17602

(717) 394-3793 | [www.cleftclinic.org](http://www.cleftclinic.org)



# THE FACES OF CHANGE

*THE CAMPAIGN TO  
TRANSFORM LIVES*



## OUR MISSION

The Lancaster Cleft Palate Clinic is a not-for-profit organization dedicated to improving the quality of life of infants, children, and adults through comprehensive coordinated treatment of craniofacial conditions resulting from birth defects, trauma, and disease.

## DOUBLE YOUR GIFT

All gifts or pledges given to the Faces of Change campaign will be doubled through July 1, 2021.

[www.cleftclinic.org](http://www.cleftclinic.org)

